

# BED BOOKING TERMS & CONDITIONS

## Bed Availability

The website is directly linked to our reservation system, if there is less than 5 beds available call or email us to check availability. If the bed type is sold out you will need to book another bed type or book another day.

## Number of people per bed

The bed packages show the maximum number of people allowed per bed, if your group is more you will need more than 1 bed.

## Multiple bed bookings

To book more than one bed you will need to do multiple bookings and email us the reference numbers to allocate the beds together.

## Bed Packages

The bed packages are fixed, the bottles included can not be changed for other drinks, The bed package is for the bed only food and drink is extra.

## Reservation with full pre payment

Beds booked online are with full pre payment with visa or master card, we do not accept American Express.

## Bed allocation

Works in first paid first served basis.

## Pre paid reservation for bed until 4pm

Pre paid beds must be claimed before 4pm. If you have not claimed your reservation before 4pm we will re sell the bed.

## Minimum spend

The minimum spend is additional and is to be paid to the waiter on the day.

Beds with minimum spend:

**DECK ( Saturday only)**

**VIP POOL ( Saturday only)**

**VIP DECK ( Friday - Sunday)**

**SUPER VIP SQUARE (Every Day)**

## Dress Code

We do not allow fancy dress, body glitter, face gems, hen party accessories into Ocean Club.



## Age Limit

Ocean Club is a family venue, we recommend to come during the week with young children as the weekends we have a lot of large groups.

All children must be accompanied by an adult

Champagne parties the entrance is strictly 21 years old

Opening & Closing Parties the entrance is strictly 18 years old

## Food & Drinks

It is not permitted to bring any food or drink inside the property or take any bottles/drinks outside of the property

## Opening Times

Ocean Club is open from 11 am until 9pm.

## Storage

Ocean Club does not store clients items, suitcases, you need to arrange this with your accommodation.

## Champagne Party

Entrance is strictly 21 years old, you need to bring a copy of photo identification.

The Spray box includes 6 x Vieve Cliqout 0.75cl, it is brought to the bed before the spray around 5pm, The Spray box is served warm and is to SPRAY only

## Refunds

Due to constantly changing restrictions during this Covid-19 pandemic, we have updated our refunding policy. New bookings will receive a full refund if Spain does not allow entry from your country of origin 72 hours prior to your date of the confirmed booking. This only applies if Spain does not allow entry from your country of origin, not if your flight was cancelled. If Spain does not allow entry from your country of origin, we need to be informed 72 hours prior. If we are not informed 72 hours prior to this, your booking will be classified as a no show.

We will also provide refunds if Ocean Club Marbella is not able to open on the date of your confirmed booking. We will provide credit vouchers, valid until the end of September 2022, if you wish to re-book for another date if any of the above does not apply to you. If you wish a credit voucher please inform us 48 hours prior to your confirmed booking. Please contact reservations with your reference number.

## Dogs

We do not allow dogs into the property.

*If you have any further questions please email us [reservations@oceanclub.es](mailto:reservations@oceanclub.es)*

