

# BED BOOKING TERMS & CONDITIONS

## Bed Availability

The website is directly linked to our reservation system, if there is less than 5 beds available call or email us to check availability. If the bed type is sold out you will need to book another bed type or book another day.

## Number of people per bed

The bed packages show the maximum number of people allowed per bed, if your group is more you will need more than 1 bed.

## Multiple bed bookings

To book more than one bed you will need to do multiple bookings and email us the reference numbers to allocate the beds together.

## Bed Packages

The bed packages are fixed, the bottles included can not be changed for other drinks, The bed package is for the bed only food and drink is extra.

## Reservation with full pre payment

Beds booked online are with full pre payment with visa or master card, we do not accept American Express.

## Bed allocation

Works in first paid first served basis.

## Pre paid reservation for bed until 4pm

Pre paid beds must be claimed before 4pm. If you have not claimed your reservation before 4pm we will re sell the bed.

## Minimum spend

The minimum spend is additional and is to be paid to the waiter on the day.

Beds with minimum spend:

*DECK ( Saturday only)*

*VIP POOL ( Saturday only)*

*VIP DECK ( Friday - Sunday)*

*SUPER VIP SQUARE (Every Day)*

## Dress Code

We do not allow fancy dress, body glitter, face gems, hen party accessories into Ocean Club.



## **Age Limit**

Ocean Club is a family venue, we recommend to come during the week with young children as the weekends we have a lot of large groups.

All children must be accompanied by an adult

Champagne parties the entrance is strictly 21 years old

Opening & Closing Parties the entrance is strictly 18 years old

## **Food & Drinks**

It is not permitted to bring any food or drink inside the property or take any bottles/drinks outside of the property

## **Opening Times**

Ocean Club is open from 11 am until 9pm.

## **Storage**

Ocean Club does not store clients items, suitcases, you need to arrange this with your accommodation.

## **Champagne Party**

Entrance is strictly 21 years old, you need to bring a copy of photo identification.

The Spray box includes 6 x Veuve Cliquot 0.75cl, it is brought to the bed before the spray around 5pm, The Spray box is served warm and is to SPRAY only

## **Refunds**

The beds are non refundable and can not be exchanged for credit. If you need to change a booking we need 24 hours notice.

If in the event of bad weather the booking will be moved to another day or the client will receive a credit voucher valid for use for the 2020 season

If the client has to cancel their trip due to the coronavirus pandemic we will provide a credit voucher valid until 2022.

In the unlikely event Ocean Club must remain closed due to the global coronavirus pandemic we will provide a full refund. Please email us with your reference number if this is the case.

## **Dogs**

We do not allow dogs into the property.

***If you have any further questions please email us [reservations@oceanclub.es](mailto:reservations@oceanclub.es)***

